

## How can you access our help?

Becoming a CSOFA customer is easy, but you do need to register with us. You can do this either by:

- being referred by a local support agency, or
- by bringing along proof that you are reliant on State Benefits (or on a low wage) and proof that you live in rented accommodation and receive Housing Benefit.

If you have any problem with completing a self-referral form our reception volunteers can help. Your CSOFA Customer Card is valid for 6 months and you will need to show this whenever you wish to buy something. Cards can easily be renewed.



## Can we deliver?

We can deliver items if you do not have your own transport, usually within one or two days of purchase. Delivery is charged at £10-15 within Cambridge, £15-20 in South Cambs., & £25 for all other areas.

## What are our opening hours?

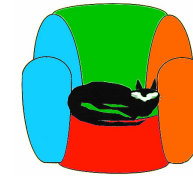
Our furniture warehouse is open Monday to Friday between 10.00 am and 3.00 pm. Deliveries of furniture can be made Monday to Friday between 10.00 am and 4.00 pm.

## Where are we?



# Cambridge SOFA

Community Re-Use for Social Need



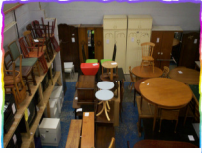
## Customer Information Leaflet



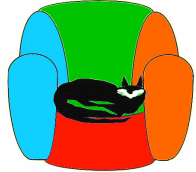
“Helping people in need to furnish a future for themselves”

Cambridge SOFA is a Registered Charity (No. 1017524)

## What is Cambridge SOFA?



Cambridge SOFA is a registered Charity that runs a not-for-profit furniture re-use project with the aim of helping people in need.



Since 1988 we have helped thousands of people surviving on low incomes by providing them with very low cost second hand furniture, domestic appliances and other essential household goods, that they would otherwise have difficulty affording.

## What can we offer you?



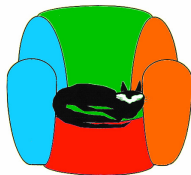
We stock a wide range of essential household furniture, domestic appliances and other household goods. Our dedicated team of volunteers collect unwanted but still usable furniture and other household goods on a daily basis and we make these available at our furniture warehouse in Cambridge. We only make available items that are in reasonable or good condition, and we check, and, if necessary, test and repair all items. Obviously what we have in stock does vary from day to day, so we can't guarantee to always have what you want, on the day you want!

The list on the opposite page provides a guide to what you can expect to pay.

## Who can access our service?

Cambridge SOFA exists specifically to help people in genuine need. Our service is open to any person or household trying to make ends meet on a low income and living in rented accommodation This means:

- people who rely on Benefits (Income Support, Incapacity Benefit, JSA) for their income
- people on a low wage who receive Working Tax credit and Child Tax Credit
- students who receive either a Maintenance Grant or Special Support Grant
- Pensioners who receive Pension Credit



## PRICE GUIDE

### BEDS

Single Mattress	£5-20
Double Mattress	£10-45
King Size Mattress	£15-50
Single Divan	£15-35
Double Divan	£25-60
King Size Divan	£30-65
Single Bed-frame	£10-30
Double Bed-frame	£20-45
King Size Bed-frame	£25-50
Bunk-beds	£25-50

### SOFT FURNITURE

Arm Chairs	£5-15
Futons	£10-30
Sofas	£10-65
Sofa-Beds	£10-50
2-piece Suites	£25-55
3-piece Suites	£40-95

### HARD FURNITURE

Bedside Cabinets	£2-10
Bookcases	£3-15
Chest of Drawers	£5-15
Coffee Tables	£2-10
Desks	£5-25
Dining Tables	£5-50
Din / Kitchen Chairs	£2-10
Dressing Tables	£5-15
Kitchen Tables	£5-30
Wardrobes (Single)	£5-35
Wardrobes (Double)	£10-40
Wall Units	£10-30

### DOMESTIC APPLIANCES

Cookers	£25-50
Dishwashers	£20-45
Fridges	£15-40
Fridge-Freezers	£35-75
Freezers	£25-50
Microwaves	£5-10
Spin Dryers	£5-10
Tumble Dryers	£10-35
Washing Machines	£35-65
Washer-Dryers	£50-75

### OTHER ELECTRICAL ITEMS

Colour TV (Portable)	£5-15
Colour TV (Large)	£15-50
Heaters	£5-15
Hi-Fi Systems	£10-35
Irons	£1-3
Kettles	£1-3
Kitchen Appliances	£2-10
Lamps	£2-10
Lawnmowers	£5-15
Mini Grills	£2-5
Portable Stereos	£5-10
Toasters	£1-3
Vacuum Cleaners	£5-15
VCR's	£5-10

### OTHER HOUSEHOLD ITEMS

Carpets	£5-15
Crockery	very cheap!
Curtains	£2-10
Duvets / Bedding	£2-10

*Please note:* Items in very good or "almost new" condition may be priced at more than the price ranges shown.